



FOR BUSINESS, HOME & LIFE

## THE COMPANY

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We are an innovative IT concierge company specializing in business & IT services. We are distinguished for our vast range of products, reliable service and experience. At Klikk we offer comprehensive solutions that make us a one-stop point for all IT needs.

We have the resources and specialized abilities to provide expert overall service. This means avoiding all the hustle of engaging different IT providers to solve different problems of IT. In this way channelling all your IT related issues to an IT concierge is surely very, first of all, time saving, practical and efficient.

The greatest benefit that your company can attain when involving an IT concierge is by building an ongoing personalized attention that evolves into a healthy relationship that almost translates itself into a business partnership. Our corporate team achieves all this by building an ongoing personalized attention to your IT business technology.



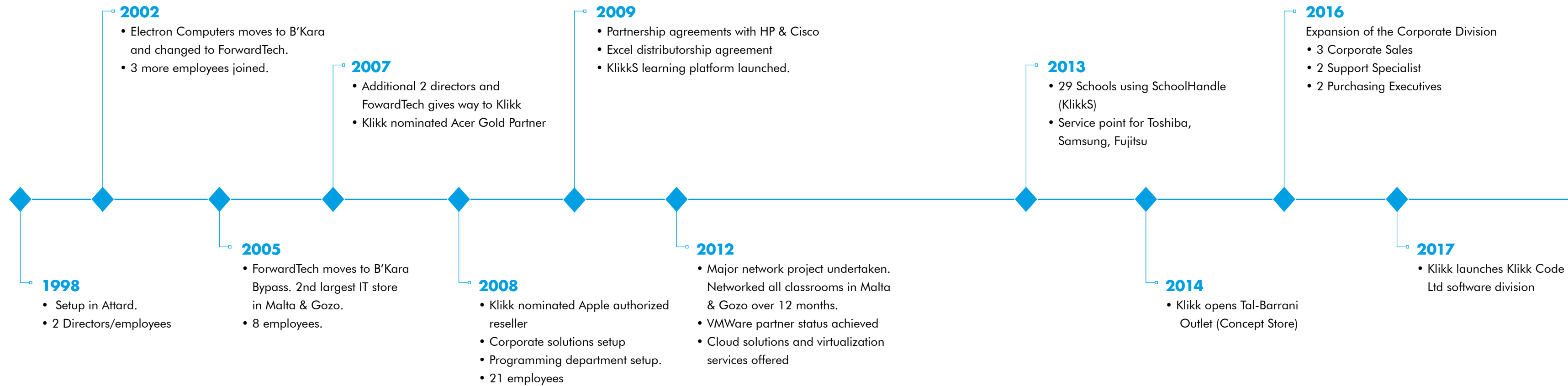
## WHY US?

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Good relationships rely on clear accountability. Direct contact with our engineers ensures that you never feel out of the loop or out of control. You can only get better if you understand your weaknesses. We automatically produce an in-depth IT audit, integrating hardware and software, which helps us to help you make more informed decisions about management, security and enhancement.

We listen – meaning when you have something to say, good or bad, we hear it. This is one of the key reasons our clients say they love working with us.

We are IT people who also happen to be business people. Our personnel have genuine commercial understanding and extensive experience in using technology to improve business performance.



# OUR HISTORY



## SERVICES

Our services have been valued for the esthetic qualities, the user friendliness and for the tailored flexibility which we offer to our customers.

### FAST & EFFICIENT PROCUREMENTS

We have a dedicated team to ensuring that all supplies, materials, equipment and services are procured at the best possible cost, quality, availability, and service.

### LEASING OF EQUIPMENT

Klikk are focused on providing a range of flexible technology solutions for businesses. Solutions that are tailored to suit the needs of each business we work with.

### VAST RANGE OF STOCK

We stock a vast range of electronics and hardware and can fulfill your IT hardware needs faster and efficiently.

### CLOUD BASE SOLUTIONS

With cloud computing, you eliminate those headaches because you're not managing hardware & software that's the responsibility of an experienced vendor like Klikk.

### FREE CONSULTANCY SERVICES

Committed to providing expert advice & support about all aspects of the IT Industry. Our vision, strategy & everything we do, is based on our promise of 'customers first'.

### PROJECTS

We undertake projects with end to end ownership but also get engaged in any particular phase of the project if it makes business sense for our customers.



## SOFTWARE DEVELOPMENT

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Klikk Code Ltd provides full stack software development, customize web applications, mobile and tablet apps, outsourcing, web development, software consultancy and software as a service solutions.

We provide bespoke technological solutions to any small-size business, enterprise or start-up ventures, to help them gain maximum return on investment for their business.

Over the years, our committed professionals have provided excellent innovative solutions. Some of these include bespoke application development, systems migration, web services, mobile apps and third party integration. Today, with our skilled development team, advanced equipment and mature satisfactory control we can guarantee consistent quality.

.Net | PHP | JAVA | HTML | C# and more...



## WEB DESIGN

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We specialize in projects that combine beautiful interactive design with intelligent technology. At Klikk Code Ltd, we understand that having a great website, a print piece, or even a beautiful logo is just not enough.

We are committed to provide excellence in client service. We have the ability to turn a sketch into a masterpiece whilst maintaining a personalized form of business liaison. Consultation, skills diversity, and adaptability to meet client expectations are the very strengths of Klikk Code Ltd.

Our design team calls on a combination of talents, including: Web development, online shopping systems, flash multimedia, CMS, website hosting, search engine optimization (SEO), email marketing campaigns, social media, and other online marketing strategies.

So if you're looking for a great looking e-commerce site and a team that can follow through by bringing visitors and orders, you've found the right web partner.



## IT SUPPORT SERVICES

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We have experience in designing, building, operating IT systems, and supporting them on a global scale. Whatever your requirements, be it near or far we can and will deliver the right IT systems and operations to fit your business, and deliver you the returns you expect.

We understands that your company needs skills beyond technology and we excel at that. You require an IT support company which you can depend on and feel comfortable working with.

You can genuinely depend and rely on us knowing that your IT is no longer a concern.

*Our experience and knowledge  
adds value at every level*

## OUR SUPPORT PACKAGES

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### PAY PER USE SUPPORT

Our 'pay per use IT support' packages are great for small businesses that do not require a lot of IT support, but do rely on IT to run their business. With such packages you simply pay for any IT support you use, when you use it. You also get the benefit of emergency IT support cover and a maximum response time limit.

### REMOTE IT SUPPORT

Our 'remote IT support' packages provide unlimited remote IT support to you and your staff. making sure small IT problems don't get in the way of your business. Should any of your staff have an IT issues they simply call our help desk and one of our experienced engineers will dial into your computer and repair the problem instantly.

### CONTRACTED IT SUPPORT

'Contracted IT support' allows you to purchase block hours to use for remote or on site support at heavily discounted prices. 'Contracted IT support' customers also benefit from emergency IT support cover which includes a fast response time, flexible support hours, weekend support and after office hours support.

### UNLIMITED SUPPORT

We also provide support to customers who know they will require our services frequently. Our unlimited support contract does not limit you to a certain number of hours of support per month, instead, you get unlimited support, for as much time is needed, without any extra charges or fees. Definitely the most economical way to go if you know you want to use us as your IT outsource.



## IP PBX & VOIP SOLUTIONS

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IT integration has transformed our communication world. IP telephony brings with it a new dimension to office communications. Feature rich IP phone systems can transform your office communication needs while driving your communications costs down.

Discover a system which allows you full control with full reports to help you analyse your calls and decide on service requirements. Custom a degital reception with full IVR solution. With unlimited internal extensions and scaleable external lines.

With features like Fax-to-email and browser based fax, answering machine, user mailbox with e-mail access, call transfer, do not disturb, conference calls and so much more.

With a little added storage you can record your calls on the fly at the touch of a simple four digitcode. You can choose from a wide range of IP phones which can easily integrate with the IP PBX. From a simple one-line desktop phone, the system can scale up to professional video phone system with eight-lines or more.

The system integrates well with conference phones offering pitch-clear solutions for conference rooms.



## LOOKING FOR MORE FLEXIBLE RENTAL OR LEASE OPTIONS?

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We recognize that different businesses have different needs. For some, the future is uncertain, and their technology needs could change dramatically. Others are more established and stable.

Regardless of what your business is, we can provide a technology solution to meet your needs.

Compare the costs of buying outright to leasing, or consider a rental agreement that offers you maximum flexibility. Klikk offers a range of solutions so you can choose the option that fits best with your needs.

If your business needs the flexibility of equipment rental, Klikk can assist. We offer the ability to rent computing equipment for periods ranging from 1 day up to months or years.

It's the perfect solution for temporary staff or contract appointments, training courses, stock takes, film industry or proof of concept projects. Rates are available for the following term lengths; 1 week, 2 weeks, 3 weeks, 1 month, 3 months, 12 months or even more.



You can be assured that all equipment will be delivered to you with a clean installation of the latest operating system, firmware and drivers, and will be securely wiped when the equipment is returned at the end of the rental.

- Lowest upfront cost
- Reduce total cost of ownership
- Simplify budgeting
- Protect against tech obsolescence





KLIKK Limited is part of the KLIKK Finance PLC and operators under the trade name of KLIKK Ltd  
with company registered number: C30425 and registered offices at; Klikk Main Store, Triq Dun  
Karm, Birkirkara - BKR4019, Malta (MT)



A public limited liability company incorporated under the  
Laws of Malta company registration number C 52833

**Registered Office:** Malta **Contact:** +356 2754 2750 **Email:** [corporate@klikk.com.mt](mailto:corporate@klikk.com.mt) **Website:** <http://corporate.klikk.com.mt/>  
**Skype:** klikk\_corporate **Office Hours:** 09:00 - 17:00 (GMT +1) **Vat Reg. No.:** MT 1653-8134